

*All accounts were reset following our system upgrade 3/1/2016*

## **AudioEdge Remote User's Access Guide**

*First time users, please contact the credit union.*

*(If you have not logged in to AudioEdge since 3/1/2016, you are considered a first-time user.)*

### **Dial (989) 892-6088 or (800)610-2764**

- Press 3 to enter AudioEdge
- Press 1 to access your Account
- Enter your account number #
- Enter your pin number #

#### **1. Account Balances**

Make your selection below, then enter your **suffix** followed by the # sign.

1. Balance Information
2. Transaction Inquiries
3. Dividend Information

*# Repeat Choices*

*\*Return to the Previous Menu*

*\*# or hang up, to end call*

#### **2. Loan Balances**

#### **3. Account Transfers**

Make your selection below, then enter your **suffix** followed by the # sign.

1. Savings to Checking
2. Loan Payments
3. Loan Advance to Shares
4. Make Visa Payment

*# Repeat Choices*

*\*Return to the Previous Menu*

*\*# or hang up, to end call*

#### **4. Suffix Inquiries**

1. Checking Inquiries
2. Savings Inquiries
3. Loan Inquiries
4. Certificate Inquiries
5. IRA Inquiries

*# Repeat Choices*

*\*Return to the Previous Menu*

*\*# or hang up, to end call*

#### **5. Year To Date Dividends Information**

1. Tax Information on a Loan Account
2. Tax Information on a Share Account
3. Tax Information on a Certificate Account

*# Repeat Choices*

*\*Return to the Previous Menu*

*\*# or hang up, to end call*

#### **6. Change Personal Identification Number**

##### **Additional Commands:**

# Repeat Previous Choices

\* Return to the Previous Menu

\*# or hang up, to end call